City of Deer Park

Post Office Box F
316 East Crawford
Deer Park WA 99006
509-276-8801 ~ Fax 509-276-5764

Water Service Change Request

Date of Request: _____

Name: _____

Service Address: _____

Mailing Address: _____
_____

Phone Number: _____**Cell:**_____

REASON FOR WATER TURN-OFF/ON

_____ **Repairs**   _____ **Vacant**

_____ **Vacation Status**   Dates of absence: _____ to_____

Alternate Address _____

_____

Phone Numbers: _____**Cell**:_____

I understand and agree the fixed temporary water shut off fee of $150.00, in addition to the $30.00 admin/termination fee, is to be paid in full before water is terminated. I agree my utility account must be current in order to have services terminated

_____   _____
Owner Signature   **Date**

FOR OFFICE USE ONLY

Account NO. _____   **Date:** _____

TR #: _____   **BY:** _____

City of Deer Park

Water Service Change Request

Absent Water Customer Requirements/Recommendations

Water service will not be reinstated without the homeowners or a representative being present. The whole reason for turning the water off is to prevent water damage from a leaking or burst pipe. Turning off the water _does not_ prevent the freeze-burst-thaw part of the cycle but it _does_ prevent the last part of the cycle, which is the flooding.

The correct way to check for leaks, according to the international plumber's manual, is to turn the water pressure on! Even in the warmer months, an extended absence can result in a damaged pipe from some weird source (Murphy's Law).

Once water service is terminated, all faucets should be opened and toilets flushed to ensure the water lines inside the building are empty.

Continue to keep a reasonable temperature setting on the heating unit to ensure freeze-burst-thaw doesn't occur.

Have a friend or relative check on your home at least monthly during your absence.

To have services terminated today you will pay:

$150.00 – Voluntary Shut Off
+ $30.00 - Off/On Fee
$180.00 Total
**As well as any outstanding balance on account

No discount on rate if services are left on.

Savings takes place if customer is gone for 2 months or more.